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| **REQUESTOR INFORMATION:** |
| Onboarding date requested: | 8/11/2015 |
| Service commissioning date requested: | 8/11/2015 |
| Bespoke terms:  |       |

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| **SERVICE DETAIL REQUIREMENT:** (please check where applicable) |
| Qty | Item Code | Description | UOM | Remark |
| **Primary Services** |
| 0 | BC-DD-01 | **Dedicated** Workseat Recovery Suite-10-seater with table, chair, phones and internet connection- enclosed suite complete with printer and fax- use of shared conference room for 20pax on availability basis- ready connection to 1-Net DataCenter | Suite |       |
| Choose an item. | BC-SH-01 | **Shared** Workseat Recovery Suite-10-seater with table, chair, phones and internet connection- enclosed suite complete with printer and fax- use of shared conference room for 20pax on availability basis- ready connection to 1-Net DataCenter | Suite |       |
| **Ancillary Services** |
| 0 | BC-AS-02 | Additional DR test days per calendar year | Lot |       |
| 0 | BC-AS-03 | Adhoc image refresh (with restoration to 1-Net shared notebook on best effort basis) | Set |       |
| 0 | BC-AS-04 | Provision of shared notebook c/w customer image refreshed quarterly | Set |       |
| 0 | BC-AS-05 | Provision of shared notebook c/w customer image refreshed half-yearly | Set |       |
| 0 | BC-AS-06 | Provision of shared notebook c/w customer image refreshed yearly | Set |       |
| 0 | BC-AS-07 | Provision of shared notebook c/w Windows OS and MicroSoft Office | Set |       |
| 0 | BC-AS-08 | Provision of additional phoneline | Line |       |
| 0 | BC-AS-09 | Printing charges | Pc |       |