|  |  |  |  |
| --- | --- | --- | --- |
| **REQUESTOR INFORMATION:** | | | |
| Onboarding date requested: | | 8/11/2015 | |
| Service commissioning date requested: | | | 8/11/2015 |
| Bespoke terms: |  | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **SERVICE DETAIL REQUIREMENT:** (please check where applicable) | | | | |
| Qty | Item Code | Description | UOM | Remark |
| **Primary Services** | | | | |
| 0 | BC-DD-01 | **Dedicated** Workseat Recovery Suite -10-seater with table, chair, phones and internet connection - enclosed suite complete with printer and fax - use of shared conference room for 20pax on availability basis - ready connection to 1-Net DataCenter | Suite |  |
| Choose an item. | BC-SH-01 | **Shared** Workseat Recovery Suite -10-seater with table, chair, phones and internet connection - enclosed suite complete with printer and fax - use of shared conference room for 20pax on availability basis - ready connection to 1-Net DataCenter | Suite |  |
| **Ancillary Services** | | | | |
| 0 | BC-AS-02 | Additional DR test days per calendar year | Lot |  |
| 0 | BC-AS-03 | Adhoc image refresh (with restoration to 1-Net shared notebook on best effort basis) | Set |  |
| 0 | BC-AS-04 | Provision of shared notebook c/w customer image refreshed quarterly | Set |  |
| 0 | BC-AS-05 | Provision of shared notebook c/w customer image refreshed half-yearly | Set |  |
| 0 | BC-AS-06 | Provision of shared notebook c/w customer image refreshed yearly | Set |  |
| 0 | BC-AS-07 | Provision of shared notebook c/w Windows OS and MicroSoft Office | Set |  |
| 0 | BC-AS-08 | Provision of additional phoneline | Line |  |
| 0 | BC-AS-09 | Printing charges | Pc |  |